

Health and Human Services



Snow Library

8. Health and Human Services

8.1 Overview

The Health and Human Services Chapter has been prepared to assist the Town in coordinating and enhancing its participation in community public health. This chapter reviews pertinent demographics, existing health and human needs, existing programs, projected service needs and future needs for facilities, services and personnel.

Orleans has an unusually high percentage of elderly, resulting in a higher percentage of medical needs, which ranges from life threats to minor emergencies, the walking wounded, and the “worried well.” Providing emergency medical care in Orleans is a challenge because of the town’s distance from Cape Cod Hospital, the nearest emergency facility. In addition, serious traffic congestion in the summer can increase emergency response times. Roughly 10-12% of the population is unable to afford medical insurance. Although free care is available through many Cape Cod agencies, the coordination of these services needs serious improvement.

The issue to be addressed in the Health and Human Services Chapter is how medical coordination should be provided or contracted by the Town.

8.2 Goals and Policies

Goal

To protect and improve the quality of life of all Orleans residents by supporting and encouraging a comprehensive range of health and human services which will be accessible to all.

Policies

- The Town should work with appropriate organizations and agencies to facilitate adequate health care for Orleans residents.
- The Town should address the current and future public safety, health and service needs of Orleans residents.
- The Town should provide facilities and programs to help meet the social & recreation needs of its citizens, such as day care (for preschool children and adults) and youth recreation programs.

8.3 Inventory

Demographics

Knowledge of the major characteristics of the demographics of Orleans is essential to all evaluations of the health and human services needs of the community. Orleans is a

community of 6,692 year-round residents (2004 Town Clerk), and a summer population of approximately 20,000–25,000 residents. The Town has the oldest average population in the State. In Orleans, 58% of the population is over the age of 50. According to the 2000 Census, the number of residents age 85 and over increased by 38% between 1990 and 2000. The table above shows the change in population from 1990 to 2000 in different age cohorts shows. This illustrates which age groups are growing the fastest. The 55 to 59 year old residents have undergone the largest increase indicating a strong influx of new retirees over the last decade. This has also been accompanied by a decrease in the younger age groups with the largest decrease seen in the 20 to 24 year old age group.

Table 8-A: Population by Age Cohort 1990-2000

Age Cohort	1990	2000	Change
Under 5 years	233	158	-32%
5 to 9 years	243	227	-7%
10 to 14 years	253	306	21%
15 to 19 years	240	262	9%
20 to 24 years	257	144	-44%
25 to 34 years	667	390	-42%
35 to 44 years	780	709	-9%
45 to 54 years	648	933	44%
55 to 59 years	280	468	67%
60 to 64 years	435	471	8%
65 to 74 years	1030	1,145	11%
75 to 84 years	578	842	46%
85 years and over	216	299	38%
Total Census Population	5860	6354	

The following are additional demographics to provide an overview of the Town of Orleans (2000 US Census):

- The percentage of the population of school-age children is among the lowest in the County (only 10% of the population is under 15 years of age).
- The per capita income in Orleans is \$29,520, higher than the county per capita income of \$25,318.
- The median household income level of Orleans residents is \$42,609, lower than the county level of \$45,933.
- The residents of Orleans are highly educated; 45% of residents have achieved Bachelor’s degrees or higher, as compared to 33% Countywide.
- Information on Health Status Indicators for Orleans in 2004 in Table 8-B.

Table 8-B: Health Status Indicators for Orleans

Health Status Indicator	# in Selected Area	Orleans Rate or Percent	Statewide Rate or Percent
<u>Prenatal and Child Health Indicators:</u>			
Low birth weight	None in area	0%	7.5%
Births to adolescents as a percentage of total births	None in area	0%	5.9%
Mothers not receiving prenatal care during first trimester	None in area	0%	15.8%
Mothers with adequate prenatal care	33	94%	84.7%
Mothers receiving publicly funded prenatal care	8	22.9%	28.5%
Elevated blood lead levels in children aged 6-mos. to 6 yr., cases/1,000 children screened	None in area	0.0	.6%
<u>Hospital Discharges for Primary Manageable Conditions:</u>			
Age-Adjusted Rate / 100,000 Persons			
Asthma	n/a	n/a	128.3*
Bacterial pneumonia	18	110.8*	354.6*
Angina	n/a	n/a	28.3*
<u>Substance Abuse Indicators, Rate/100,000 Persons</u>			
Admissions to treatment programs	122	1924*	1820*
Injection drug user admissions to programs	22	347*	554*
Alcohol and other drug related hospital discharges	14	221*	362*

Source: MassChip 2000

**Age-adjusted rate: A procedure for adjusting rates, designed to minimize the effects of differences in age distributions when comparing rates for different populations. Age-adjusted rates are usually expressed per 100,000 persons. For standardization within MassCHIP the standard population used is the 2000 US population. n/a : data suppressed for confidentiality reasons ; usually due to a small amount recorded*

The above table of health indicators show that Orleans is in good standing when compared to the State as a whole. In fact the only health indicator representing concern for Orleans is the number of residents admitted to substance abuse treatment programs.

Emergency Services

There are no local or nearby emergency clinics available to Orleans residents. The Cape Cod Hospital is located in Hyannis, approximately 24 miles from Orleans. Orleans trips to the emergency room can be summed up by the following three statistics: 30% of the emergency room visits are for accidents or injuries, 13% are for serious illness, and the remaining 57% of the visits are for non-emergency services.

The Fontaine Medical Center in Harwich is approximately 8 miles away, but does not provide 24 hours of operation, major emergency service, or transportation. Several years ago, the Center was opened for 24-hour a day service for two weeks on an experimental basis after which it was cut back to only daytime hours due to the lack of serious after-hour use.

Local physicians provide minor emergency services, mostly during daytime hours. Due to the lack of after hours medical services, the majority of emergency medical care is provided by the Orleans Fire Department. Minor emergency services are provided by private physicians for their patients. The Fire Department provides rescue service, education for children and the elderly, blood pressure services, and miscellaneous medical and general assistance for the elderly such as helping people in and out of bed.

The growing and aging population of Orleans puts a heavy demand on the Orleans Rescue Squad. Approximately 54% of all Fire Department calls are for the elderly population (65 and over) and 77% of all Fire Department calls are for medical purposes. The cost of Fire Department rescue services typically exceeds total insurance reimbursement for ambulance runs to Cape Cod Hospital. Insurance covers a portion of the billing for approximately 85% of the calls. The uninsured portion is billed directly to the patient.

Table 8-C: Orleans Rescue Statistics 2004

Priority 1* calls:	16
Priority 2** calls:	856
Priority 3*** calls	864
Priority 4 **** calls	35
Walk-ins at Station:	187
Blood Pressure checks	994
People Transported to CCH:	965
Mutual Aid Runs to Other Towns:	<u>55</u>
Total Medical Incidents	1766
Total Fire Incidents	<u>513</u>
Total Fire/Rescue Incidents for Year 2004	2,279

Source: Orleans Fire Department- Town Report

** Life-Threatening Condition (to hospital)*

*** Patient with Possible Life-Threatening Condition (to hospital)*

**** Patient with Non-Life-Threatening Condition*

***** Multiple description calls*

Because the Rescue Squad personnel are unable, in most cases, to medically determine whether a person has a real emergency need or not, and because of the legal liability involved, many ambulance runs may be unnecessary, and require additional high cost overtime for personnel to fulfill these outcalls. Because of this, many people are taken to the hospital, and then sent back home later by taxi because of non-emergency. The use of emergency medical transport for non-emergency situations ties up important resources that could jeopardize the health and safety of others in need of service. In addition, traffic congestion puts an increasing burden on the Fire Department Rescue Squad in terms of turnaround time for trips to Cape Cod Hospital. It also is a great concern for timely help in serious emergencies.

In an attempt to reduce the number of non-emergency calls, the Fire and Police Departments have increased public education. To deal with persons who have no support structure and fear they may not be able to contact anyone, the Fire and Police Departments provide classes to inform people of when to call, whom to call, when not to call, etc.

Medical Care

Major medical care facilities, although located in Hyannis, provide top quality medical care for all Cape Cod residents. Cape Cod Hospital, a 218-bed facility, has been voted one of America's top hospitals for 3 consecutive years. Cape Cod Health Care, of which the hospital is an affiliate, also manages the VNA, Falmouth Hospital, Fontaine Medical Center, and other related outpatient services.

Outer Cape Healthcare Services (OCHS), a not-for-profit organization available to private patients regardless of their ability to pay, opened in Orleans in 1999. Their affiliation with Beth Israel Deaconess Medical Center in Boston gives patients more choices and ready access to a renowned, academic medical center. This facility assists in providing additional medical services, but after-hours care and emergency medical services are not included.

Local medical care is entirely provided by private physicians who are able to provide services for their patients during business hours, such as treating simple wounds or determining if an emergency hospital visit is warranted.

Services

Many health and human services are provided by a number of organizations and departments, with varying levels of responsibility.

The Orleans Police Department provides several health programs and human services:

- Elderly Affairs group meets regularly with groups and individuals to help solve problems ranging from loneliness to crimes against the elderly.
- The SALT (Seniors and Law Enforcers Together) Team, which includes a group of senior citizens, a police officer, and other interested parties, meets regularly to be proactive in identifying issues that will affect the elderly. In areas of town this

program has actually developed into a Neighborhood Watch program strengthening the cooperation between seniors and law enforcement.

- Reassurance for the elderly: Every morning about 140 elderly call the police station to let the police know they are alive and well. Police follow up on no-calls. An annual holiday dinner is held where talks on elderly safety are given to members of the program.
- Medical emergencies are generally handled by the Fire Department, except when they involve mental illness or violence issues.
- R.A.D. (Rape Aggression Defense) courses are available to women and young girls. This ten-session self-defense workshop provides personal protection skills to women.
- Infant seat belt fittings are available at the police station by officers who have been instructed in the proper placement and installation of child safety seats.

The Town of Orleans Health Department provides a very limited role in health and human services, except for prevention and screening clinics. Approximately 75% of the Department's business deals with septic systems. Approximately 25% deals with food service and public health.

The Department contracts with the VNA of Cape Cod, Inc. for free-of-charge or low cost immunization and screening clinics. Screening clinics include cancer, breast cancer, HIV, cholesterol, hearing and skin cancer. Immunization includes state issued flu, hepatitis and pneumonia shots (\$15,131 - 2005 budget). All clinics are pre-announced in the newspaper, on the radio and/or on cable television. The yearly contract includes:

- 11 Special Programs (blood pressure/counseling/vaccinations/screenings/immunizations)
- 5 Wellness Programs
- 41 Total Home Visits (physical therapy/medical/social/maternal)

The Health Department clinics have a significant impact on early assessment of medical problems which would not be identified if dependent on trips to private physicians. The Health Department does not coordinate health and human services available to Orleans citizens. A major medical role would require additional staff at significant cost to the taxpayer which could possibly be offset by creative negotiations with Cape Cod Healthcare, Inc. for a full or partially salaried Cape Cod Healthcare employee.

The Orleans Council on Aging (COA) plays a significant role in the coordination of health and human services for the elderly, as well as assistance in admission of elderly into the hospital, nursing homes, or assisted living facilities. The Orleans Senior Center, expanded in the year 2000 to 8,000 square feet, is a state of the art facility. The COA provides transportation to food stores, shopping, and errands to help the senior's maintain their independence without having a car. Two vans, the Roadrunner I and II provide transport to the Orleans adult day care facility, The Day Center. The Café at the COA provides lunches cooked on the premises every Monday and Friday. Other COA services are listed below:

- Outreach workers visit and assess elders over age 80 in their homes to determine if assistance is needed. Loneliness and depression are the primary health problem among that population. Volunteers are matched with lonely elders for weekly socialization. The Outreach Workers also work cooperatively with the Orleans Fire Department assisting seniors who have been transported to the hospital by providing volunteers to drive them home as well as assistance in the home.
- The COA organizes many activities including: an Amateur Radio Club, Beginner's Bridge, Boston Bus, Bowling, Duplicate Bridge, Fitness Classes (including Yoga and a Men Only class), Friday at the Movies, Senior Tennis, Trips, Walking Group, and Watercolor class.
- Support groups are provided at the COA for people coping with: cancer, arthritis, COPD, Parkinson's, prostate cancer, Alzheimer's, and sight-loss.
- Personal assistance for, fuel assistance, food stamps, legal assistance, health insurance counseling, income tax preparation, and wellness facilitation are also offered.

Organizations

A large number of Cape Cod Human Service Agencies are available to Orleans citizens. Some are fully, others partially funded by the Town; some may be covered by private insurance, Medicaid or Medicare. Information on agencies available and their Town funding is given below:

Table 8-D: Inventory of Services Approved for Funding, FY 2006 ATM & STM

Agency	Service Provided	\$ that Orleans for Agency
AIDS Support Group of Cape Cod	Provides services to persons living with HIV and AIDS within Cape Cod Communities.	\$2,242
Alliance for the Mentally Ill of Cape Cod and the Islands	AMI's mission is to advocate for the improvement of the quality of life for those who suffer from brain disorders, with the ultimate goal of eradicating these diseases through education and research.	\$547
Bayview Associates - South Shore Mental Health	Supports a mental health clinic, a community residence and other programs to assist individuals and their families in dealing with mental and psychological problems.	\$6,896
CC Child Development	Serves low income children and their families through education, nutrition, health services and parenting support.	\$2,585
CC Council on Alcoholism and Drug Dependence	Serves individuals suffering from alcoholism/drug dependence through counseling, education and referral to other services.	\$4,368
CC Human Services	Serves individuals dealing with substance abuse and/or mental health needs through counseling, outreach, and other services.	\$5,455
Community Connections	Provides comprehensive services including speech, occupational, physical, and other needed therapies and builds functional skill to help people with disabilities gain independence.	\$1,644
Consumer Assistance Council	Assists consumers by providing information so they are aware of their legal rights should they have difficulties dealing with a business.	\$120
Elder Services of Cape Cod and the Islands	Provides many programs including meals on wheels, a home care program, protective services, elder at risk program, family caregiver support, long term care screening, nursing home ombudsman program, senior AIDES program, community grants, information and referral program, and a senior nutrition program.	\$2,735
Gosnold	Provides inpatient care and offer outpatient services for all aspects of substance abuse and mental health treatment to those affected with addition, substance abuse and/or mental health illness.	\$4,608
Independence House	Serves battered women, children and sexual assault victims through counseling, shelter, advocacy and other services.	\$4,497
Interfaith Council for the Homeless	Provides a variety of services to alleviate and prevent homelessness.	\$3,046
Legal Services to CC and Islands	Serves low income and elderly residents by assisting them with their legal problems through casework and education.	\$3,213
Lower Cape Outreach Council	Serves individuals and families in a financial crisis by providing food, clothing, financial aid and other support.	\$6,118
Sight Loss Svcs	Serves the newly blind, the visually impaired and people with	\$757

Inc.	progressive eye disease through support, outreach, education and adaptive aids.	
Orleans After School Activities Program	Provides safe, quality, after school care for Orleans Elementary School students after school, during vacations and in the summer.	\$7,939
Outer Cape Health Services	Provides high quality primary health care to those living in town regardless of their financial circumstances.	\$5,479
Nauset Together We Can Juice Bar	Provides social programs for teenagers	\$5,470
TOTAL		\$73,850

Home health care is a major form of support for Orleans seniors, and is available from a number of agencies including but not limited to: Visiting Nurse Association (VNA), Managed Health Care Systems, and Elder Services. The goal of these agencies, and others, is to provide support to homebound clients to maintain an optimal level of activity and independence as long as they can safely do so in their own environment. This necessitates communication and collaboration with other services throughout the Town, especially since many Orleans elders live alone.

The Cape Cod Healthcare, Inc., now an umbrella of Cape Cod hospitals and health services such as the VNA, the Fontaine Medical Center, and other medical affiliates. Other grass roots medical and care organizations such as Lower/Outer Cape Community Coalition, Barnstable County Health Department, and the Cape & Islands Cooperative Health Group are working at a local level with Cape Cod Healthcare, Inc. to coordinate efforts to increase access to health care.

A Cape Cod Healthcare survey reported the following barriers to health care:

- Non-affordability of common health care
- Limited hours of operation of physicians and clinics
- Lack of transportation to health care facilities
- Lack of information on available services
- Discrimination

Cape Cod Hospital’s Community Benefits Advisory Council and other Cape Cod organizations are gathering information about medical needs on Cape Cod, including Orleans. This is an ongoing effort and actual recommendations may be several years away.

Daycare and Youth Programs

Private daycare programs for children are limited. There is a before- and after-Elementary School program. Summer recreation programs usually are limited to morning sessions, leaving afternoons uncovered for daycare, and result in young children of working parents being home alone in the afternoons. In addition, daycare is not affordable to many parents, especially single parent families and those with low wages. However, some emergency funding and scholarships are available to those who qualify.

Much of the coordination of the emergency fund, scholarships, and grant programs is presently through the Cape Cod Children’s Place, Inc. of Eastham. In addition, some grassroots agencies coordinating daycare and scholarship programs are Lower Cape Outreach Council, Interfaith Council and local churches.

Programs for young people are limited in Orleans, but include the following:

- Juice Bar: A non-alcoholic bar for young people featuring special programs such as dances, movies, etc. Costs for drinks and programs are low.
- Community Center: Open Wednesday and Friday evenings (and Monday, during the summer); arts and crafts.
- The Orleans Recreation Department: Provides year round activities. (See “Orleans Recreational Programs”, below:

Table 8-E: Orleans Recreational Programs

Fall Programs: (Grades K-8, Adult)	Winter Programs: (Grades Preschool-8, Adult)	Spring Programs: (Grades 1-8, Adult)	Summer Programs: (Ages 4-16, Adult)
Soccer	Basketball	Softball	Swimming
Field Hockey	Movement/Ball Skills	Baseball	Tennis
Adult Tennis	Public Skating	Adult Tennis	Arts and Crafts
Adult Fitness	Saturday Basketball	Youth Center	Summer Recreation
Youth Center	Youth Center	Instructional Softball/Baseball	
Instructional Soccer	Instructional Basketball		

Source: Orleans Recreation Department, 2004

Special Needs

Availability of housing for the frail elderly is limited to the 50-bed Orleans Convalescent and Retirement Center. Subsidized housing is available at Tonset Woods and Rock Harbor Village apartment complexes. Special Needs housing in Orleans is available on a limited basis: 30 units in various locations. In addition, there is a periodic need for temporary shelter for residents with critical housing needs.

Many frail elderly are at risk of accidents and are in need of daily care but are unable to receive services because of Medicare cutbacks and their inability to afford medical insurance.

There are a number of service providers in Orleans for the mentally challenged and handicapped such as Amens House, Nauset, Inc., Canal House, Cove Club, Free Space, and the home at 53 Meeting House Road.

Handicapped accessibility for buildings is being monitored by the Orleans Commission on Disabilities. An increasing number of facilities, recreational sites, stores, offices, parking areas and sidewalks comply with the State Architectural Access Board and Federal ADA requirements, but many businesses do not yet comply. In Orleans, the building Commissioner is the enforcement authority of the American Disabilities Act .

Information on the percentages of elderly with Alzheimer 's disease indicate the need for adult daycare. According to the National Alzheimer's Association, 50% of people over age 85 have Alzheimer 's disease. In addition they estimate 19% of seniors between the ages of 75 and 84 have the disease. As a benefit to those seniors, the Council on Aging operates a full adult day care facility, the Day Center for seniors in need of care. In addition, the Town of Eastham also operates the Lower Cape Adult Day Care center that provides adult day care services.

8.4 Analysis

Health and human services although available, may not be sufficient for the Town growing and aging population. The needs of the community are being met by agencies not intended for the service they are providing. The effective use of existing human services needs to be optimized and coordinated to make the most out of a limited resource.

8.4.1 Emergency and Medical Services

With no local or nearby emergency clinic available, much of the emergency care is left with the Fire Department Rescue Squad. As the population increases, especially the elderly populations, the burden on the Fire Department will increase accordingly. This increase will come at a cost to the taxpayer only partially offset by insurance payments. With the Fire Department filling the gap for miscellaneous medical and general assistance needs, the need for additional staff and equipment will be inevitable.

The provision of urgent and emergency care is a regional as well as a local problem. Not uncommonly, paramedical personnel, in the best interests of the patient, will take patients to Cape Cod Hospital in Hyannis. This on average takes more than 3 hours with an ambulance crew of 3. After evaluation by Hospital staff, the same patient may be discharged by the emergency room to return home, usually by private carrier. At times, this use of Fire Department staff is inappropriate, but necessary under the current system.

The Town of Orleans, as well as the entire Outer Cape, needs a local/regional urgent care facility, where patients with life-threatening situations can be cared for. As an initial step, such an urgent care facility should be developed, open 7 days a week, optimally open 24 hours a day. Long-term, Orleans and the Outer Cape should work with the medical system (Cape Cod Healthcare, Inc) to develop an urgent care facility with overnight capability for a limited number of patients. Ideally, the Outer Cape will eventually have a facility that could provide care for life-threatening situations. (HS-2)

8.4.2 Services

Child Daycare and Youth Programs

Few statistics are available that address the shortage of daycare and the numbers of parents who cannot afford daycare, except for those who have contacted local agencies and applied for financial assistance. Though many Cape towns such as Provincetown have mechanisms in place to receive and disperse grants and emergency funds, Orleans does not.

Orleans should evaluate and work toward the establishment of daycare consistent with the needs of Orleans' parents, including sick children's daycare by COA elderly volunteers. Private services should be encouraged, with necessary concessions in regulations by the Town. (HS-3)

After-school programs and facilities such as the Community Center and Juice Bar are in need of additional funding to broaden the range of services (HS-4). In fact, the Juice bar will be in need of a new home in the next year due the current location changing ownership. Additional social and athletic programs should be pursued, and consideration given to use of Town and regional school facilities for non-school team sports. (HS-5)

Elderly Needs

Housing for the frail elderly is a major concern. Nursing home and assisted living facilities are very limited in neighboring towns, with waiting lists and few openings. There is no affordable daycare for the elderly in Orleans. Statistics for Alzheimer's indicate that Adult Day Care will increasingly be needed in the future. The small Orleans Convalescent Home does not accept State assisted patients and Assisted Living Facilities are not available in Orleans. This means that the frail elderly have to leave the town when they are no longer able to care for their home and themselves. Orleans should evaluate and continue to support affordable adult daycare facilities at the Council of Aging. (HS-6) The Town should also evaluate and work towards the establishment of additional assisted living/nursing home facilities and respite care, either through encouraging private investment or exploring Town supported facilities including Town contribution of land. (HS-7)

Town Responsibility

There are various opinions regarding whether the Town of Orleans should be responsible for the coordination and provision of health and human services, and how it should be administered. Some hold that the Board of Health should have overall responsibility; some feel that a full or part-time Town nurse should be employed for more personal contact and medical coordination and/or care (the cost of which may be offset partially or completely by Cape Cod Hospital and/or health insurance); some hold that a new volunteer Town committee should be established to coordinate health and human services agencies, including the publication of a health and human services handbook.

It is felt that the provision of medical services should only be on a contractual basis, coordinated with or a cooperative venture with Cape Cod Healthcare, Inc. This could be the first step in establishing a more expansive care delivery system in Orleans, and a link with the only hospital in the area. Above all, the Town should be involved in Cape Cod Healthcare, Inc.'s determination of their responsibility for health care in Orleans.

It should be noted that all of the above services, including present services provided by Orleans, are a significant cost for the Town. The goal is to use allocated funds for these types of services most efficiently. This is not an issue for just Orleans, but affects all towns in the region. Town officials should work to resolve the issues with regional agencies.

8.5 Implementation Program

	Action	Time for Completion	Resources Required	Lead Responsible Agency
<i>HS-1</i>	<i>Establish a new permanent position of coordinator and administrator for all health and human service functions of the Town.</i>	<i>Addressed See Appendix</i>	<i>M</i>	<i>Board of Selectmen</i>
HS-2	Work with Cape Cod Healthcare and other appropriate organizations to improve the triage and delivery of health care to people in Orleans.	FY 07-10	M	Board of Health
<i>HS-3</i>	<i>Evaluate and work towards establishment of day care for children consistent with the needs of Orleans parents.</i>	<i>Addressed See Appendix</i>	<i>M</i>	<i>Board of Selectmen</i>
HS-4	Consider permanent Town funding for the Community Center and Juice Bar.	FY 07-10	L	Board of Selectmen
HS-5	Work towards establishment of additional social and athletic after school facilities and programs, including use of school facilities for non-school team sports, music, art, and after hours use by home-schoolers.	FY 07-10	M	Recreation Department
<i>HS-6</i>	<i>Continue the support of five-day affordable adult day care at the Council on Aging.</i>	<i>Addressed See Appendix</i>	<i>M</i>	<i>Council on Aging</i>
HS-7	Evaluate and work towards the establishment of additional assisted living/nursing home facilities and congregate housing, either through encouraging private investment or exploring Town supported facilities.	FY 07-10	M	Board of Selectmen