

Chapter 196

Water Department Rules and Regulations

[HISTORY: Adopted by the Board of Water Commissioners (now Board of Water and Sewer Commissioners) of the Town of Orleans as indicated in article histories. Amendments noted where applicable.]

GENERAL REFERENCES

Waterways — See Ch. 57.

Water — See Ch. 158.

Article I Regulations

[Adopted 8-23-1988]

§ 196-1 No liability for consumers' plumbing.
[Amended 5-2-2007]

The Water Department assumes no liability for conditions which exist in the consumer's plumbing or appliances and cause trouble coincident with or following installation, repairs or flushing to any part of the facilities belonging to the Water Department.

§ 196-2 No liability for dirty water.
[Amended 5-2-2007]

The Water Department shall not be responsible for damages caused by dirty water resulting from the opening or closing of any gate valve, the use of any hydrant(s), the breaking of any supply line(s) for normal operation, maintenance, repairs or any other reason.

§ 196-3 No liability for water supply shutoff without notice.
[Amended 5-2-2007; 8-15-2012]

- A. The Water Department will endeavor to give due notice to as many of the customers affected, as time and character of the work permit, whenever it may become necessary to shut off the supply to any section of the Town to make repairs or changes or because of a broken main or service and will, as far as practical, use every effort to prevent damage or inconvenience. Failure to give such notice shall not render the Water Department responsible or liable for any damages that may result from the shutting off or turning on of the water or any subsequent conditions arising therefrom.
- B. The Water Department reserves the right at any time, without notice, to shut off the water supply for the purpose of making repairs, extensions or other reasons, and all consumers having boilers or other appliances on their premises are hereby warned against the danger of collapse or damage from these sources and are urged to provide safety devices as provided for in the Massachusetts Plumbing Code for their protection. In any event, the Water Department expressly stipulates that it assumes no liability for damages resulting therefrom.

§ 196-4 Liability for interruptions.
[Amended 5-2-2007]

The Water Department shall not in any way nor under any circumstances be liable or responsible to any person or persons for any loss or damage from any excess or deficiency in the pressure, volume or supply of water due to any cause whatsoever. The Water Department will undertake to use all reasonable care and diligence to avoid interruptions and fluctuations in the service, but cannot and does not guarantee that such will not occur.

§ 196-5 Cross connections.
[Amended 1-7-1992]

No physical connection shall be made between the Town water system and any other water supply or source of contamination, except those approved by the DEP as outlined in 310 CMR 22:22. (For further clarification, see Chapter **158**, Article **II**, Cross-Connection Control.)

§ 196-6 No liability for freeze-ups or leakage.
[Amended 5-2-2007; 8-15-2012]

- A. It is the responsibility of all consumers to ensure that all plumbing, fixtures, meters and appliances are in good repair and protected from freezing, at their own expense.
- B. All water passing through a meter is charged for, whether it is used or wasted through leakage.
- C. The Water Department assumes no liability for loss or damage to any plumbing, fixtures, meters, appliances or other property due to freezing. Any repairs made by the Water Department shall be paid for by the consumer.
- D. Private roads. It is the responsibility of residents and/or owner(s) to maintain sufficient amount of soil coverage over any water main on private roads. All water mains and/or services are required to maintain a minimum of a five-foot depth below finish grade at all times.

§ 196-7 Adjacent utilities.
[Amended 1995; 5-2-2007]

No utilities, including but not limited to oil, gas, electric, cable and/or telephone, shall be placed underground within five (5) feet horizontally from the water mains or services of the Water Department.

§ 196-8 Metering.

- A. All services are to be metered. All water meters must be purchased from the Orleans Water Department. Only such meters shall be used on its water system. Customers who choose to “opt-out” from having a smart meter installed must make the request in writing. A new analog meter will be installed and the customer will be charged a meter reading fee for each water billing from the current schedule of rates and fees. Non-residential customers (ie: Commercial, Institutional) who wish to “opt-out” must first obtain permission on a case by case basis from the Board of Water and Sewer Commissioners.
[Amended 8-15-2012; 12-15-2021]
- B. Responsibility. The customer will be held responsible for damages to the water meter. When damage occurs, the Water Department will furnish and set another meter or repair the damaged meter. The cost of such repairs or replacement shall be charged to the customer on the basis of cost of materials, labor and current sales tax on the materials, in accordance with the Schedule of Rates and Fees. **[Amended 5-2-2007]**

- C. Stuck meters. If a meter fails to register, the consumer shall be charged based on the best available information concerning water use. **[Added 8-15-2012]**
- D. Tampering.
- (1) No meter shall be moved or disturbed without the written permission of the Water Department.
 - (2) Anyone causing intentional injury to or interference with the proper recording of a water meter shall be subject to a fine of triple the amount of damages sustained thereby or \$1,000, whichever is greater or by imprisonment for not more than one (1) year, or both. Damages shall include the value of the water used and the cost of labor and equipment repair and replacement, in accordance with MGL c. 165, § 11. **[Amended 5-2-2007; 8-15-2012]**
- E. Access. **[Amended 5-2-2007; 8-15-2012]**
- (1) Owners or occupants of any premises served by the Orleans water system shall, upon verification by Water Department office personnel of their credentials, authorize entry to their premises without a warrant for the purpose of inspecting and surveying their water system for new installation, cross connection, leak detection or to remove, repair, read or replace any water meter at any time the department deems necessary. When such access is refused, the water shall be shut off and shall not be turned on until such access has been allowed and fees have been paid for shutting off and turning on the water.
 - (2) It shall be the duty of all consumers to ensure that their water meters on service connections be kept easily accessible at all times for the employees of the Water Department. Failure to provide access or remove any obstruction which prevents access to the water meter shall be subject to water shutoff to the premises and it shall not be turned on until all obstructions are removed, all regulations complied with, and all expenses for shutting off and turning on the water are paid.
- F. Testing. Upon written application of an owner or authorized agent to the Water Department office claiming an error in meter registration, the meter shall be removed and tested by the Water Department. A fee shall be paid in advance for the examination and testing of the meter, plus a charge for the removal and reinstallation of said meter in accordance with the Schedule of Rates and Fees. If the test proves the meter to be correct or under registering, the Water Department shall retain the fee and charge, said sum being the cost of removing and testing. If the test proves the meter to be over registering, the meter shall be adjusted at no cost to the property owner, the fee and charge refunded, and an allowance or rebate will be made for the amount of water inaccurately registered. A meter registering within 3% of the true amount shall be deemed accurate (AWWA Standards C700). **[Amended 5-2-2007; 8-15-2012]**
- G. Multiple units. **[Amended 2-27-1996; 5-2-2007; 8-15-2012]**
- (1) Condominium: In the event of condominium construction or the conversion of existing buildings to condominiums, individual water meters will be required for each unit by the Water Department.
 - (2) Apartment: If one or more apartments are constructed or existing units converted for rental purposes (either domestic or business), the owner will have the option of installing individual water meters or a single meter. If the single meter option is selected, the meter size can not exceed one inch. If the demand

exceeds that of a one-inch meter, then an appropriate number of one-inch meters will have to be installed.

- H. Large meters: The Water Department shall supply and maintain meters up to and including one (1) inch. All meters larger than one (1) inch shall be purchased from the Orleans Water Department and maintained by the customer. A stop valve shall be installed near the outlet of the meter by the customer, at his expense, to permit removal of the meter. The Water Department will have the right to order the customer to remove, repair, test for accuracy or replace any meter at any time that it determines that it is necessary. All tests shall be done in accordance with American Water Works Association standards and methods C700-C701 by an approved water meter tester and a written copy of the results submitted to the Water Department. **[Added effective 7-1-1989; amended 5-2-2007; 8-15-2012]**

§ 196-9 Subdivisions.

- A. Easements. An easement and agreement shall be granted to the inhabitants of the Town of Orleans, under the supervision of the Board of Water and Sewer Commissioners, said easement to be on all the ways and lands within the subdivision over which the water main/service(s) is/are to pass. Said easements and agreements are to be in such form as to be acceptable to the Board of Water and Sewer Commissioners and Select Board in accordance with the Orleans Charter § 6-8-3. The cost of preparation and recording of the easement and agreement is to be borne by the party requesting the installation and must be approved as to the form by the Orleans Town Counsel. In any case where an existing municipal water main or appurtenances are located on private property and a recorded easement does not exist, an implied easement is deemed to exist with the same force and effect as a recorded one. **[Amended 5-2-2007; 8-15-2012]**
- B. Ownership. Any main/mains that is/are installed in a public, private or travelled way or through an easement shall become and remain the property of the Town of Orleans, under the supervision of the Board of Water and Sewer Commissioners. **[Amended 8-15-2012]**
- C. Installation of mains and appurtenances. **[Amended 5-2-2007]**
- (1) All water main shall be installed according to the Water Department specifications and requirements at the owner's expense.
 - (2) Copies of the specifications and requirements for main installations, including materials and installation standards, are available at the Water Department office for a fee in accordance with the Schedule of Rates and Fees.
 - (3) Before any work is commenced by a contractor or developer on the installation of water mains in a private development, i.e., subdivisions or condominiums, the final specifications and plans must be approved by the Water Department. The Board of Water and Sewer Commissioners reserves the right to determine the location and size of all water mains to be connected to the water distribution system. **[Amended 8-15-2012]**
 - (4) All water mains and/or services shall be done under the personal supervision of a qualified inspector approved by the Water Superintendent, who shall certify, in writing, that the work has been completed in accordance with the plans and specifications required by the Water Department, state and Town regulations. The cost of said inspector shall be borne by the developer or owners of the development or

condominiums. **[Amended 8-15-2012]**

- D. Water shall be deemed available if any portion of a subdivision falls within a radius of 750 feet of an existing water main. This availability will require the installation of water mains and appurtenances, in accordance with the current specifications and requirements of the Water Department, to service the subdivision. **[Added November 1989; amended 4-7-1992; 5-2-2007]**

§ 196-10 **Water services.**

[Amended 1989; 10-17-1989; 1-7-1992; 4-7-1992; 1995; 1-24-1996; 5-2-2007; 8-15-2012]

A. Installation.

- (1) All applications forms for a new water service or replacement of an existing water service shall be made at the Water Department office by the owner of the property or by an authorized agent. All applications must contain the full information requested and shall be accompanied by a plot plan showing the wastewater system, the location of all underground utilities and the water entry for a new water installation and shall be submitted for approval by the Water Superintendent and the Orleans Health Agent.
- (2) All water services must be installed according to the specification and requirements of the Water Department by an approved contractor. A current list of approved contractors is available at the Water Department office or from the Water Department page of the Town's website.
- (3) Applications are subject to the existence of a municipal water main in a street or right-of-way abutting the premises to be served, but approval of an application shall in no way obligate the Water Department to extend its mains to provide water to a premises.
- (4) Based on water use data supplied by the builder/contractor, the Water Department shall determine the size of the service pipe and water meter.
- (5) All water services shall be inspected by the Water Department prior to backfilling. Any service pipe covered before it has been inspected will be rejected.
- (6) Copies of the specifications and requirements for water service contractors are available at the Water Department office for a fee in accordance with the Schedule of Rates and Fees.
- (7) Treatment. No treatment by any unauthorized personnel shall be permitted. If anyone is found adding any treatment to the Town's water they will be subject to water service shutoff.

B. Meter pits.

- (1) Meter pits shall be allowed only with special permission from the Board of Water and Sewer Commissioners. If permission is granted, then the pit must be at a location determined by the Water Superintendent and must be to the following specifications: four feet in diameter, six feet deep, and with a heavy-duty metal frost proof cover of 24 inches. Maintenance of the meter pit and cover are the responsibility of the owner.
- (2) It shall be the policy of the Water Department that when a service line is replaced for the purpose of

eliminating a meter pit and relocating the water meter into the house, said service line shall not be considered to be in violation of § **196-10F** of the Water Department regulations, Areas not serviced by water main, if new service is installed in the same general area as the existing service. However, said service must comply with existing specifications. If the new service is to be relocated to an area not in the same general area of the existing service, then all regulations must be followed.

C. Service repairs.

- (1) Water services are considered piping and appurtenances from the water main to the meter, inclusive. The Orleans Water Department retains ownership of all public waterworks, including water mains, water services and water meters within the Town of Orleans. The Water Department is financially responsible for any repairs of a water service line from the water main to the curb stop, the shutoff normally located at the property line. The owner of record is financially responsible for the repair of the water service line after the curb stop up to and including the water meter. See Water Service Diagram Appendix B.
- (2) Water service lines between the curb stop and the water meter may be repaired or replaced at the owner's option by the Water Department or one of its approved contractors. All costs of material and labor involved in the repair or replacement if performed by the Water Department shall be the responsibility of the owner. If the owner elects to retain an approved contractor, the cost of such shall also be the responsibility of the owner. A list of approved contractors is available at the Water Department office.

D. Warranty. The Water Department warrants any work completed by Water Department staff for one year from the date of installation or repair. After one year, any repair of a water service line that the owner is responsible for will be billed to the owner at the current schedule of rates and fees and charged after the completion of work. A new one-year warranty will be put in place for any work completed by the Water Department.

E. Relocation or alteration. Any relocation or alteration of an existing water service and/or increase in the demand of said service will require the updating of the service to the water main so as to comply with the current specifications for water services.

F. Areas not serviced by water main. Any service to an existing or new building on a road not serviced by a water main will require the installation of a water main and appurtenances per the specifications and requirements of the Water Department.

G. Wastewater treatment (including septic) systems.

- (1) Water services shall be laid at least 10 feet horizontally from any existing or proposed wastewater treatment system, including all components comprising said system, including but not limited to pipe, tank, pit and stone. Disposal facilities shall be at least 18 inches below water supply lines.
- (2) In the event that the upgrading of a septic system conflicts with the water services, said water services shall be relocated so as to maintain the 10 feet separation.
- (3) If local conditions prevent the horizontal separation of 10 feet and the relocation of the water services

will not accomplish the separation, then these cases will be reviewed by the Health Agent and the Water Superintendent to determine the safest means for the installation.

§ 196-11 Standby service; discontinued service.
[Amended 9-28-1993]

- A. A standby service is defined as a water service for which there is no present need but where a future need may arise.
- B. In order to qualify for the standby service charge, in accordance with the Schedule of Rates and Fees, the water service must remain off for a complete billing year. If the water service is on during any portion of the billing year, whether any water is used or not, then the minimum annual charge must be paid. **[Amended 5-2-2007; 8-15-2012]**
- C. To place a water service on standby, a written request must be received by and approved by the Board of Water and Sewer Commissioners.
- D. A discontinued service is defined as a water service for which there is no present or future need.
- E. To discontinue a water service, a written request must be received by and approved by the Board of Water and Sewer Commissioners. The owner will be billed for labor and materials for the termination of said water service.

§ 196-12 Billing.

- A. Bills for water usage are issued on a quarterly basis. Bills for water usage will be sent directly to owners at permanent addresses unless otherwise requested in writing. Tenants will not be charged directly by the Water Department. In all circumstances, the owner shall remain liable for all charges. **[Amended 9-28-1993; 1995; 5-2-2007; 8-15-2012; 12-15-2021]**
- B. Whenever a new meter is installed, the minimum charge for water usage will be prorated from the date the meter is set.
- C. The Water Department shall be notified immediately of any change of ownership of property. Billing changes will become effective at the next regular billing cycle following the notice. The Water Department shall take a reading of the water meter upon notification of transfer of ownership. Any outstanding charges and any excess charges must be adjusted between the buyer and the seller at the passing of papers. Failure of the seller to notify the Water Department of a change of ownership does not alleviate the buyer of any charges due the Water Department. All charges are against the property, and lien procedures may be instituted if necessary. Change of ownership of properties who have “opted-out” from the installation of a smart meter must obtain from the buyer written notice to continue with “opt-out” and the meter reading fees per billing from the current schedule of rates and fees or the seller must purchase, at the current rate, a new smart meter and make arrangements for the installation of said meter. **[Amended 12-15-2021]**
- D. The water meters are read quarterly each year with bills issued reflecting any water consumption charges for each quarterly period. The bills will also reflect the basic rate water charges that are payable quarterly in advance. Water bills must be paid within 30 days of date of issue. Payments shall be made to the Town Tax Collector, Orleans, Massachusetts. Interest on unpaid water bills will accrue

30 days from date of issuance of bills at a rate of 14% per annum compounded daily. (See § 158-24.) With the availability to monitor for leaks with the installation of new cellular technology, abatements for leaks will no longer be granted by the Board of Water and Sewer Commissioners except for a substantial hardship. In addition, those who “opt-out” from the technology will also not be granted abatements due to leaks. **[Amended 1-7-1992; 9-28-1993; 5-2-2007; 8-15-2012; 12-15-2021]**

- E. If the water bill is not paid by the due date, a demand notice will be sent to the delinquent account owner with an added \$10.00 demand fee. In the case of failure to pay as the result of a demand notice or other agreement, the Board of Water and Sewer Commissioners will certify the outstanding balance, together with any additional fees, penalties, demands and interest to the Board of Assessors in accordance with MGL c. 40, § 42C except at the discretion of the Board, if warranted, accounts may also be shut off until payment in full plus a \$50.00 reconnection fee has been received by the Water Department. **[Amended 1-7-1992; 5-9-2005; 5-2-2007; 8-15-2012; 11-20-2013]**
- F. The removal of a water meter for winter storage, seasonal off/on, demolition or renovations in no way changes the minimum charge. Charges cease only when a service is discontinued. **[Amended 1-7-1992; 9-28-1993; 5-2-2007; 12-15-2021]**
- G. A Schedule of Rates and Fees is available during normal business hours at the Water Department offices. **[Added 5-2-2007]**

§ 196-13 **Other services and charges.**

[Amended 1-7-1992; 9-28-1993; 5-9-2005; 5-2-2007; 12-15-2021]

- A. The Water Department shall be notified by the customer or plumber two (2) weeks in advance for removals for storage and reinstallations of water meters for seasonal customers. The Water Department requests that a key be kept on file in the office. The charge for removal, storage and reinstallation of a water meter is in accordance with the Schedule of Rates and Fees. This charge will appear on the winter billing. An additional charge will be charged if a second turn-off/turn-on is requested in the same year in accordance with the Schedule of Rates and Fees. **[Amended 8-15-2012]**
- B. Repairs to water meters due to, but not limited to, freezing, hot water or other external causes shall be charged to the customer on the basis of cost of materials, labor and current sales tax on materials.
- C. An annual charge will be made on fire sprinkler system lines and added to the water bill, in accordance with the Schedule of Rates and Fees.
- D. A hydrant service charge will be rendered for taking water, with permission of the Water Superintendent, from a fire hydrant, along with a minimum charge for the first thirty thousand (30,000) gallons of water; over that, a charge will be per one thousand (1,000) gallons, in accordance with the Schedule of Rates and Fees.
- E. Charges for meter setting of new water services is in accordance with the Schedule of Rates and Fees. In addition, each new customer coming onto the distribution system is charged a one-time system demand fee in accordance with the Schedule of Rates and Fees.
- F. For installation of an eight-inch water main, the tapping fee for connecting into the distribution system is in accordance with the Schedule of Rates and Fees.

G. Backflow device testing fees according to the schedule of rates and fees will be charged for each test completed and added to the water bill. [Amended 12-15-2021]

§ 196-14 Right to waive regulations.
[Amended 9-28-1993; 8-15-2012]

The Board of Water and Sewer Commissioners reserves the right to review any request for waivers from these regulations and to make its decision based on the reasons for the request, the fairness of the request, the interest of the Town (taking into consideration, when applicable, situations caused by prior regulations no longer in effect) and any other pertinent information included with the request. Each request will be evaluated on its own merit and in no way will be determined to set a precedent for any future request.

§ 196-15 Supersession of previous regulations.
These regulations supersede any previous regulations.

§ 196-16 Hydrant use regulation.
[Added 1-6-1993; 5-2-2007]

The taking or withdrawing of water by anyone other than a Town employee, acting in their official capacity, is strictly prohibited without prior approval from the Water Department. The taking or withdrawing of water from a hydrant must be metered. Any approval from the Water Department will require that a Water Department employee be present for the activation of the hydrant. That employee's time will be billed at the current labor charge in accordance with the Schedule of Rates and Fees. This charge will be in addition to any other charges for the water used. Any violation of this regulation will be prosecuted as allowed under MGL c. 40, § 39G.

§ 196-17 Relation to General Water Bylaw.
[Added 8-15-2012]

All of the provisions of the Water Bylaw set forth in Chapter **158** of the Town Code are hereby incorporated herein by reference and made a part hereof as if fully set forth herein.

Article II Water Department Work on Public Ways

[Adopted 8-18-1986]

§ 196-18 Agencies and residents to be notified.

A. When it becomes evident that a public way needs to be closed for any Water Department work or the public way's flow of traffic is going to be compromised in any way, the following agencies shall be notified by the Superintendent or designee as soon as possible prior to the work being done:

- (1) Police Department or responsible law enforcement agency.
- (2) Fire Department.
- (3) Highway Department.
- (4) Select Board's office.

B. If at all possible, area residents who will be adversely affected shall also be notified.

§ 196-19 **Police officers may direct traffic.**

If it is necessary, in the opinion of the Police Chief or designee, a police officer shall be hired to direct traffic on Water Department projects, and they shall be given as much notice as is possible to fill that detail.

§ 196-20 **Notice of affected hydrants.**
[Amended 1-7-1992]

Any time a hydrant is out of service, the Fire Department shall be notified immediately when it is out of service and when it is back in service.

Article III
Definitions

[Adopted 7-18-2012]

§ 196-21 **Terms defined.**

As used in this article, the following terms shall have the meanings indicated:

AMERICAN WATER WORKS ASSOCIATION (AWWA)

An international nonprofit professional organization established in 1881 to improve water quality and supply.

APPROVED

Accepted by the Orleans Water Department as meeting the applicable specification stated or cited in this regulation, or as suitable for the proposed use.

APPROVED CONTRACTOR

A contractor from a list provided by the Orleans Water Department as having been approved by the Board of Water and Sewer Commissioners as having the necessary equipment and insurances to install or repair water in the Town of Orleans.

APPROVED WATER METER TESTER

A person or company approved by the Orleans Water Department for the testing and/or repairing of its water meters.

BACKFLOW PREVENTER

A device to prevent the flow of water or other liquids, mixtures or substances into the distribution pipes of a potable water supply.

BOARD

The Town of Orleans Board of Water and Sewer Commissioners.

BUILDER/DEVELOPER

Any person or company who is constructing an approved division of land, private, commercial or industrial property and its appurtenances.

CHECK VALVE

A non-testable device installed after the water meter to provide containment and prevent the flow of water from the consumer's plumbing into the public water system.

CONSUMPTION

The amount of water used, as measured by a meter or as estimated by the Water Department in accord with its billing procedure.

CROSS CONNECTION

Any actual or potential physical connection or arrangement between a pipe conveying potable water from a public water system and any non-potable water supply, piping arrangement or equipment, including, but not limited to, waste pipe, soil pipe, sewer, drain or other unapproved sources.

CURB STOP

The part of the water service, usually located at or near the owner's property line, where the Town has complete access and control to shut off the water supply to the premises.

CUSTOMER

Any person(s) who obtains water from a water pipe, fire hydrant or private yard hydrant supplied by a public water main (i.e., owner, tenant, occupant, lessee, firm, corporation, developer, contractor, etc.).

DISCONTINUED SERVICE

A water service for which there is no present or future need.

DISTRIBUTION SYSTEM

The network of pipe used for the delivery of water from the source facilities to the consumer's.

HYDRANT

A device connected to a public water main for the purpose of extinguishing fires or other authorized purpose.

MASSACHUSETTS PLUMBING CODE

248 CMR 1.00 – 10.00.

METER

An instrument for measuring the flow of water.

METER PIT

An underground vault enclosing a meter.

OWNER

A person who alone, or jointly or severally with others, has the legal title to any premises or has care, charge or control of any premises as agent, executor, administrator, trustee, lessee or guardian of the estate of the holder of legal title.

PLUMBER

A person licensed as a plumber by the Commonwealth of Massachusetts.

POTABLE WATER

Water fit for human consumption in conformance with the regulations of the Massachusetts Department of Environmental Protection (DEP).

QUALIFIED INSPECTOR

A person approved by the Orleans Water Department for the inspection and testing for the installation of water mains and/or services in the Town of Orleans.

TOWN

The Town of Orleans, Massachusetts, or its legal representative, agent, or assignee.

SCHEDULE OF RATES AND FEES

An approved list of rates and fees for the Orleans Water Department as set by the Select Board after consultation with the Board of Water and Sewer Commissioners.

SERVICE

A "service" is composed of public and private sections. The public portion of a service is the pipe running from the water main to and including the curb stop and curb box. The water meter and check valve are also considered public. The private portion begins at the curb stop and continues to and includes the shutoff valve before the water meter. If the water meter is located in a meter pit, the private portion will also include the meter pit.

STAND-BY SERVICE

A water service for which there is no present need but where a future need may arise.

STATE

The Commonwealth of Massachusetts.

SUPERINTENDENT

The Superintendent of the Water and Sewer Department who is appointed by the Town of Orleans Town Administrator and is vested with the authority and responsibility for the enforcement of these rules and regulations.

TENANT

Anyone who rents or occupies a building, house, apartment, condominium, plot of land, or piece of property for a fixed period of time.

Article IV
(Reserved)

§ 196-22 through § 196-33. (Reserved)

Attachments:

[196 Appendix A](#)

[196 Appendix B](#)